

## EXPRESSION OF INTEREST

### Helpline services for women survivors of gender-based violence in Palestine

**1. Procedure**

*Competitive negotiated procedure.* On the basis of the applications received, eligible candidates will be invited to submit detailed tenders for this contract.

**2. Programme title**

**Support to the Institutionalization of Gender Mainstreaming and Women's Empowerment in the NPA 2017-2022 (SI-GEWE) - AID n. 11279**

**3. Financing**

Budget line

**4. Contracting Authority**

Italian Agency for Cooperation and Development (AICS) – Jerusalem Office

**5. Nature of contract**

Global price

**7. Contract description**

*Service Contract for the provision of emergency and psycho-social support to women, particularly to SGBV victims, through a national toll-free Helpline, which is operative 7 days a week. The service will include psychological support, basic legal and medical guidance, and referral to other qualified service providers, depending on the victims' needs, as well as support to Helpline operators, especially women, and promotion activities of the Helpline. The foreseen duration of the intervention is of at least 16 months.*

**8. Indicative budget**

Up to 70,000 euro (seventy thousand euro)

**9. Intended timing of invitations to tenders**

March 2019

**10. Additional information**

Participation in tendering is open on equal terms to natural and legal persons from Palestine or neighbouring DAC or OECD countries registered in Palestine that have proved experience, having implemented at least 3 projects in fields related to this contract in the last

2 years and are able to provide emergency and psycho-social support to women victims of gender-based violence through a national toll-free Helpline.

**11. Documents to be supplied by the applicants:**

- General information about the applicant;
- A presentation of the tenderer's organization, including the total number of staff employed;
- A list of the staff proposed for execution of the contract, with the CVs of key staff;
- Evidence of relevant experience in carrying out contracts of a similar nature, including the nature and value of the contracts, works in hand and contractually committed.

An electronic version of the whole documentation must be included in the envelope.

**12. Deadline for receipt of applications**

The deadline for the submissions of applications is **28<sup>th</sup> February 2019**.

Applications must be sent to AICS Jerusalem, Mujeer Eddin St. 2, Sheikh Jarrah, Jerusalem.

Applications must be submitted in English exclusively to the Contracting Authority in a sealed envelope. The Contract title must be clearly marked on the envelope containing the application.

**13. Legal basis**

Regulation (EU) N°236/2014 of the European Parliament and of the Council of 11 March 2014 laying down common rules and procedures for the implementation of the Union's instruments for financing external action

Jerusalem, 24<sup>th</sup> January, 2019

Head of AICS Jerusalem Office  
Cristina Natoli

